## FORCE TROLLING MOTOR CABLE-JUNCTION-BOX SEAL REPLACEMENT

## PRODUCTS AFFECTED

Force Trolling Motor, 50" and 57" models.

## **ISSUE**

In certain rare situations, especially during or after use in salt water, water may enter the cable-junction box and could lead to a brief electrical fire. Note that the cable-junction box materials are flame retardant and self-extinguishing. These factors help limit the scope and duration of any potential brief electrical fire.

## **COMPLIANCE**

Mandatory

#### WARRANTY INFORMATION

Customers: You can resolve this issue by following the directions below, or an authorized Garmin dealer or service center can resolve this issue under warranty.

Dealers: Garmin will reimburse up to 30 minutes of labor to resolve this issue.

#### RESOLUTION

You must replace the seal between the cable-junction box and the steering housing.

If your trolling motor was purchased after October 10th, 2020, the new seal may already be installed. You can determine whether the new seal is already installed by comparing your motor to the photos below.

Go to <a href="www.garmin.com/support/force\_seal\_kit\_US">www.garmin.com/support/force\_seal\_kit\_US</a> or send an email to <a href="mailto:MarineServiceAlerts@garmin.com">MarineServiceAlerts@garmin.com</a> to request a new seal for your motor. You must include the <a href="mailto:serial number">serial number</a> (located on the back of the steering housing below the cable-junction box, appearing as s/n: 5RXXXXXXXX).

# Determining Whether or Not the New Seal is Installed on Your Motor

1. Place the trolling motor into the deployed position so you can see the cable-junction box ①.



2. Examine the space between the cable-junction box and the steering servo housing  $oldsymbol{2}$ .





Motor without the Seal Installed

Motor with the Seal Installed

If your motor has the seal installed, you can see the additional layer between the cable-junction box and the steering servo housing ③.

## NOTICE

You should open the circuit breaker for the trolling motor or turn off the batteries when the boat is not in use as a matter of best practice.